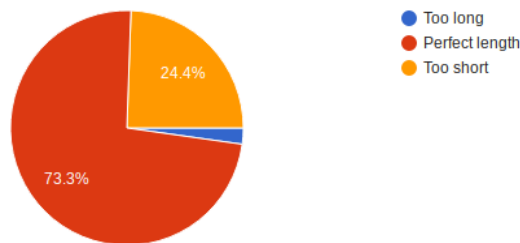


# Over-All Season

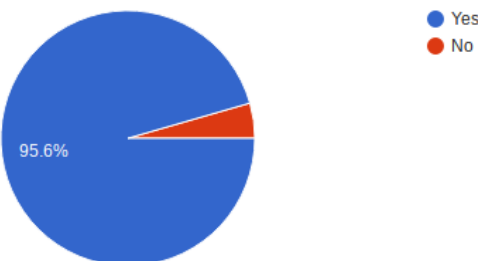
I feel the length of the season was...

45 responses



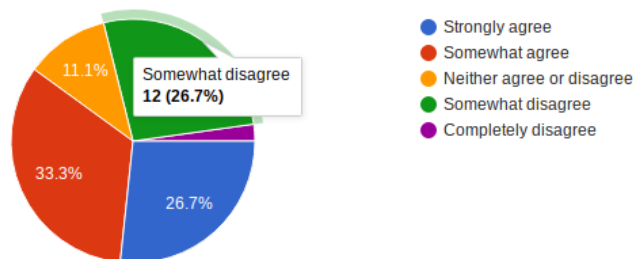
Was the price of registration, events and banquet accessible?

45 responses



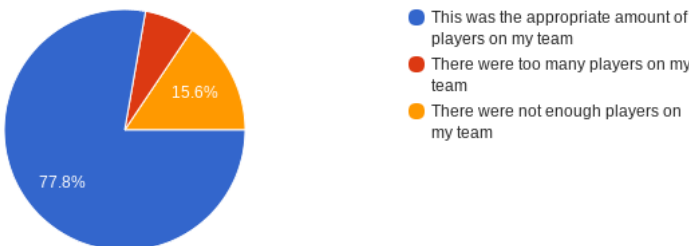
Skill levels on all teams were balanced evenly so that each team was composed of beginner, intermediate and advanced players

45 responses



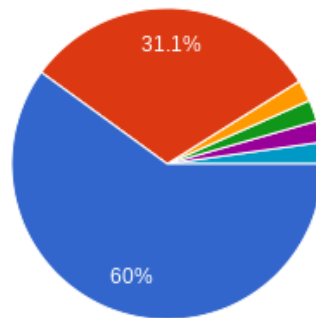
Teams this year were given 15-16 players. I feel...

45 responses



If a 2pm game time could be added to the season schedule would you prefer to play only diamonds 1 and 3, r...t the bottom of the stairs (diamond 4)?

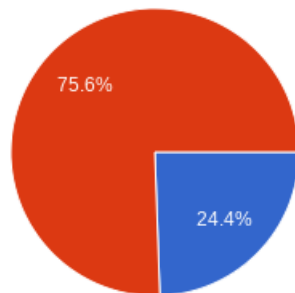
45 responses



- I didnt mind the small diamond. Keep 3 diamonds at 10 and 12, as long a...
- I'd prefer having 2 games each playing at 10, 12 and 2 with no ga...
- I don't mind diamond 4 at all, but would strongly prefer a few games...
- Diamond 4 wasn't the end of the world, but it was a royal pain in the...
- I would prefer games at 11 and 1 id...
- You'll never get Diamond 3 at 2:00...

This year many people had a lot of trouble finding parking and dealing with the road closures and general busines... played during Cabbagetown Festival?

45 responses

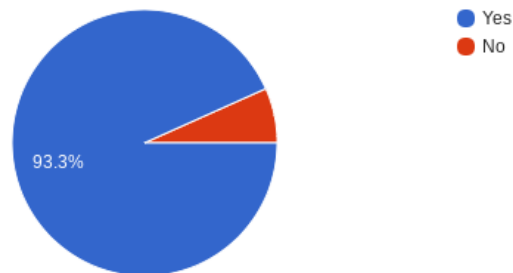


- Yes, that was ridiculous
- No - it was OK

# Substitute Player Rules

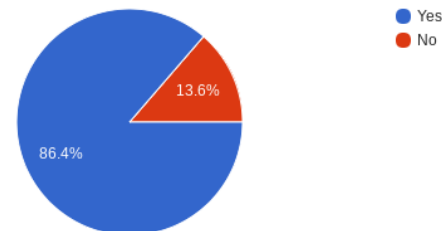
I feel that using Substitute players are necessary in this league

45 responses



There needs to be a better structured system in place to help find subs and ensure those who want to sub are called upon

44 responses



Do you have any suggestions about how we can better manage the sub player system? (keeping in mind that priority should always be given to players who need to work off strikes)

15 responses

n/a

Pulling from the wait list if no one from the league can make it.

Perhaps a first come first serve sub list? Where the first person to say "yes i'm Keen to sub for that game" gets to sub, rather than having the teams reach out to their preferred subs first.

Players that would like to sub could put their name on a list prior to the games that weekend. But they would have to be notified two hours ahead (esp the 10am game to get down to the fields)

None

A Facebook group reps and mentors can post requests if no players with strikes reply.

I think the strike system needs to be reevaluated. There should be a list of players who are interested in subbing, and that's who gets contacted about subbing.

Team Reps need to actually do their jobs and ask players on their team to sub, especially those with strikes.

Create a Facebook group to avoid lots of emailing back and forth. People can opt in and see all the replies

What about a Google Doc that everyone can edit? For example, a spreadsheet with a column for each Sunday might work. Then players who want to sub can add their name (and maybe email address?) to the list and indicate if they're available for the 10am or 12pm game. If they have strikes to work off, they could put a star or an S beside their name or something like that.

Is it possible to have a 2-person registration spot in which 2 players are registered for the same spot with the understanding that each week one of them will definitely be available? That means that they cannot both arrive to play on the same day, but would commit to particular games between them. That would take pressure off the reps and satisfy those players who want some softball during the summer, but who find it hard to show up every week. It would take some organizing, e.g., making sure those two players are most comfortable with the same position, etc. May be worth a try.

Have a general to everyone email list that goes out to all on the sub list at the same time. Or maybe have people sign up as designated subs for specific weekends.

Isn't that what a Team Coordinator is for? Players are suppose to give their Team Reps. twenty-four hours notice of an absence. So, Reps. ought to be able to alert the Team Coordinator who can communicate with other Reps. in search of subs. in due time. Also, isn't that what a sub. list is for?

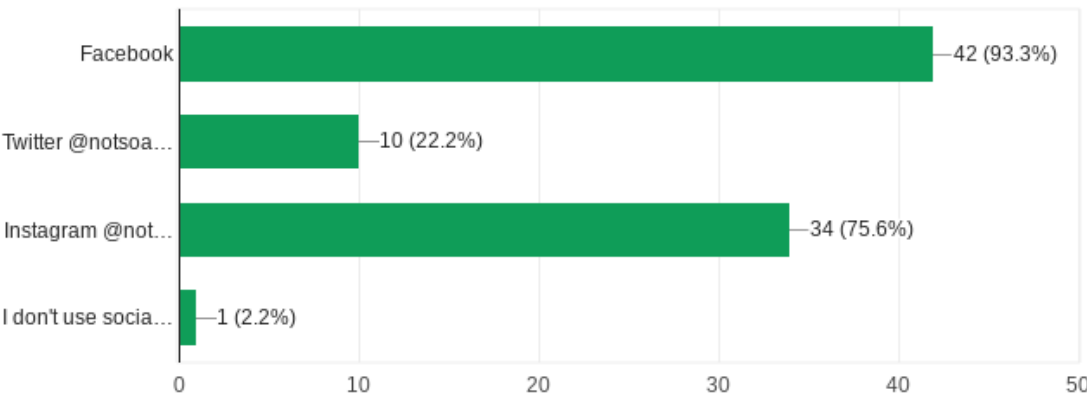
Shared Google drive doc that all team reps have access to

the same players get called each week. How about a rotation of players available each weekend? You can only sub once per month? More teams need to keep track of attendance and strikes in for the sub rule to work better.

# Communications

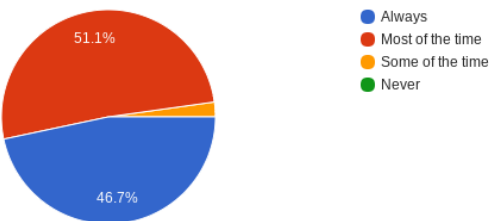
Did you follow the league on any of our social media channels? (Check all that apply)

45 responses



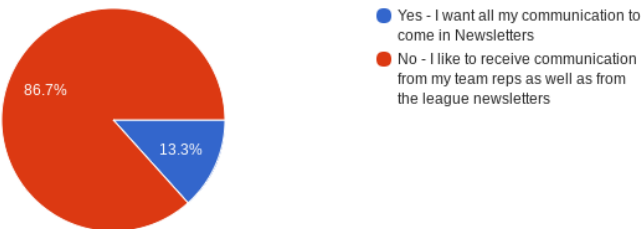
Did you think that league communication (newsletters, social media messaging) were sent frequently enough and in a timely manner?

45 responses



I would prefer to get all my league info from one place (ie - by newsletters rather than through emails from your team reps and mentors)

45 responses



## Do you have any other feedback about League communication this season? What did we do well, what can we do better?

14 responses

My only suggestions would be for more direct and clear instructions at the beginning of the season for new players regarding the following:

- 1) TTC directions to the diamonds and their location
  - 2) The numbers associated with the different diamonds and/or having signs up for the first few games (I didn't know which was diamond 1, 3, etc.)
  - 3) Which equipment we're expected to bring and which the league will be providing
- However, I mostly found the communication to be clear and helpful!

Communication from the Team coordinator to the Team Reps and then to the teams is the most effective communication, however, diversifying the communication channels is still most effective all around.

No

For some reason, I didn't receive an email about the singles auction. I would have liked to participate.

The text notifications were inconsistent.

League communication is great, available on multiple platforms. There is no reason that anyone should miss any info because it is all accessible.

Newsletters were generally a repeat of what our team rep had told us

I thought the communication from my team rep really helped to build cohesion for our team - please keep this if possible!

I thought text messages from notso would be used more

no

I liked that there always seemed to be some kind of social event going on. 🍷

Thanks for all your hard work to make the league happen!

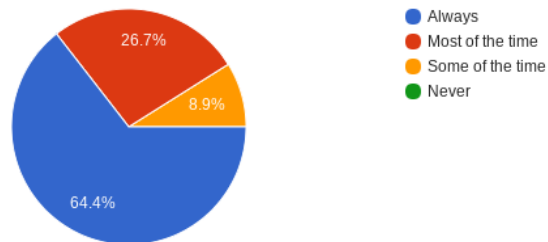
A lot of information is sent via social media. However, you need to be mindful that not everyone uses social media. For certain members, e-mail and text might be the best method of communication.

Some people on my team didn't use Facebook or social media - the team rep emails were critical for communication.

## Reps & Mentors

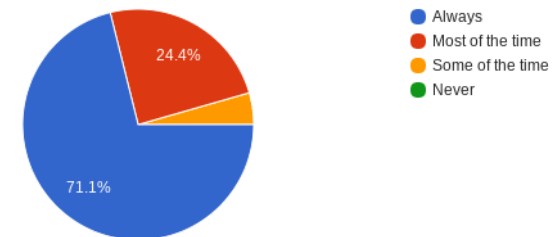
During the season, your Team Representative created and oversaw the batting order for games?

45 responses



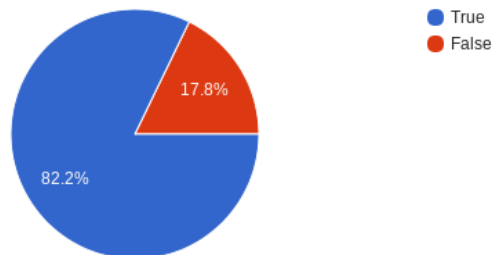
My Team Representative sent game and event reminders, and other important information (including info...agues events and game cancellations)

45 responses



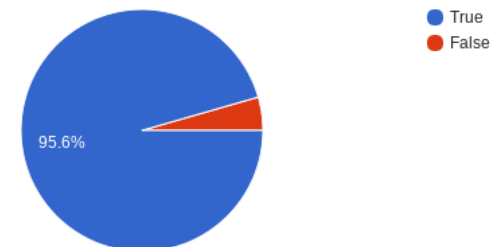
My Team Mentor reviewed the house rules with members and encouraged members to read and learn the rules of softball

45 responses



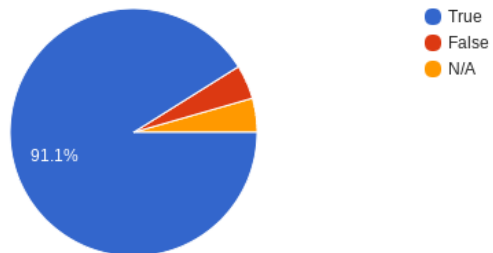
My Team Mentor helped members to develop their technical skills and motivated members on game days.

45 responses



## My Team Rep or Mentor clarified calls with umpires and alerted umpires of any injuries

45 responses



Our team mentor went above and beyond all season! Our team captain missed most games / wasn't very present throughout the season.

no

Our mentor did a lot for us... I think pretty much all of the manager duties except for going to the league meetings. Our rep did that and sent out the emails.

Team Reps. ought to be promoting the Spirit of the League. Of course, everyone loves to win. But, this is not a competitive league. In my opinion, wanting your players to continue to play aggressively, even when your team's ahead by more than ten points, does not promote the league's main philosophy.

Reps and mentors could benefit from more training.

## Do you have any overall feedback about your rep or mentor that you would like to add?

12 responses

I was on the Mad Batters. When our mentor was injured, players stepped up to fill her shoes. We were very lucky with both our team rep and mentor this year.

THEY WERE AMAZING (GO MAD BATTERS)

Both Reps and Mentors need to be on the same page, and need to be polite to their teammates. They need to understand that some people are playing for their very first time and that nobody here is trying out for Team Canada. Team Reps and Mentors also need to respect their position and their teammates. Yes, it is volunteer but their whole team relies on them to do a job and do it well, and if they aren't doing their job, their team suffers.

We basically had two co-reps. This worked just fine.

They were great - appreciated the updated and contextualized info.

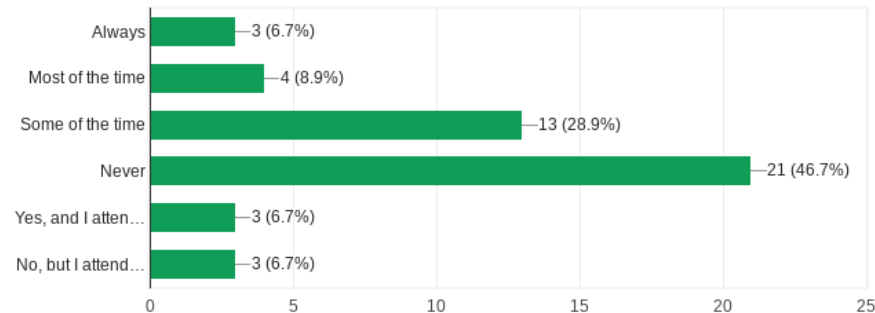
Just that I think this is such an awesome idea and such a strength of this league. Our team mentor was outstanding in all the areas listed above!

Leah was great, really kept us all informed and motivated

# Practices & Equipment

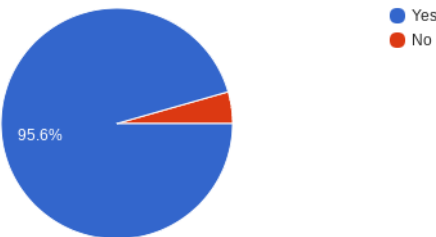
Did you attend any team or league practices?

45 responses

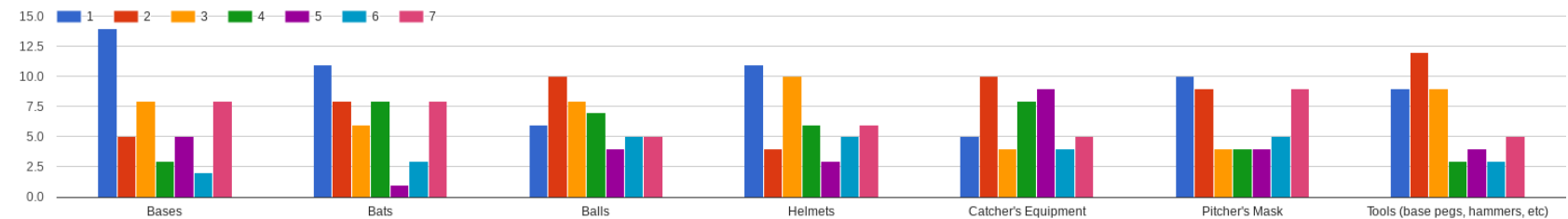


Was adequate equipment provided for the league? (bats, balls, catchers gear, bases, etc)

45 responses



To help next year's Collective decide what equipment is needed, please rank equipment needs from highest to lowest - what do you feel is most needed for next season:

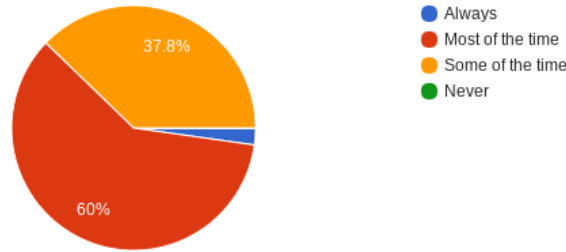




# Umpires

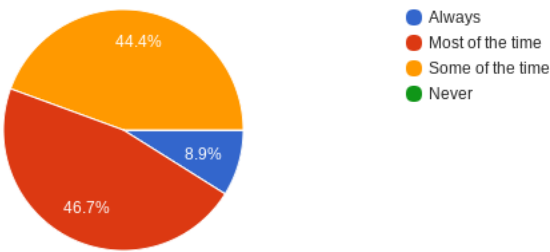
Were umpires aware of rules and regulations of our league?

45 responses



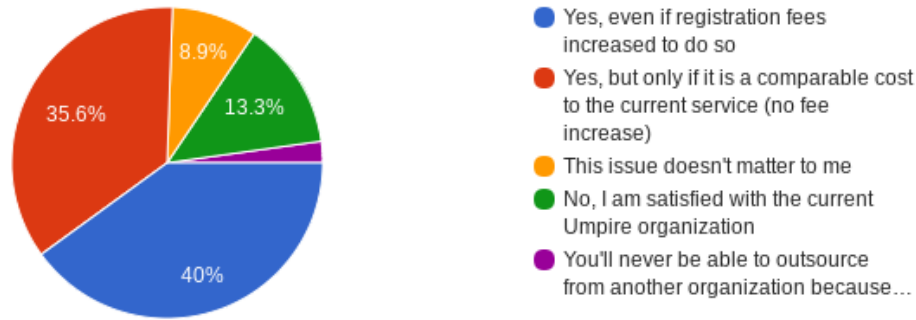
Were umpires professional, respectful and courteous?

45 responses



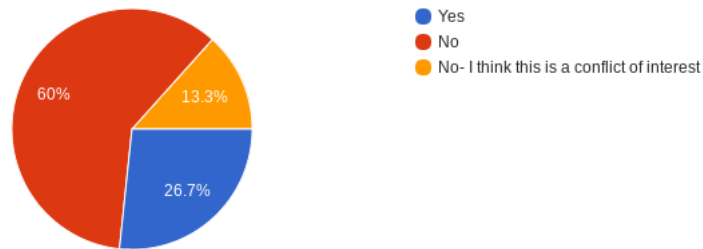
Would you prefer that the NASL outsource umpires from a different organization?

45 responses



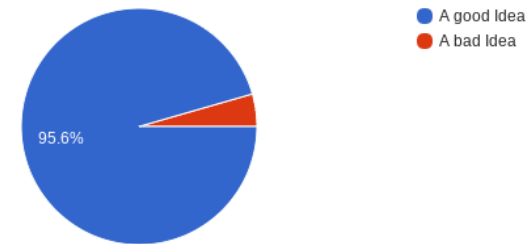
If the NASL were to train members of the league to umpire (and compensate them for such), I would be...sted in training to become an umpire.

45 responses



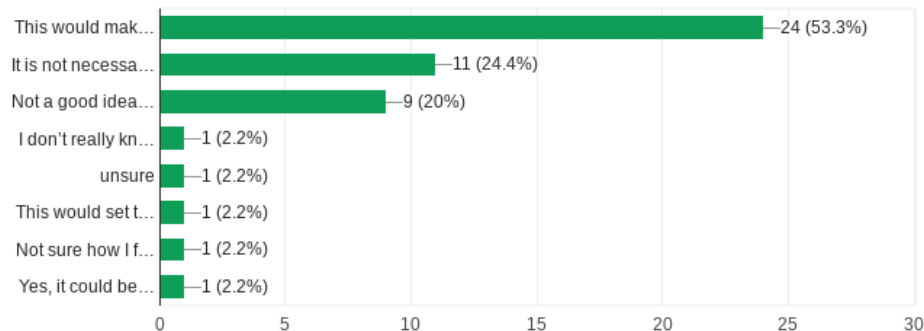
The league is considering having a roster of trained, certified 'on call' league members to act as umps so that i...ayer umpires - I feel this would be...

45 responses



We are considering using player-umpires for next season. If the NASL were to use 1 ump from the current organizati...s, do you feel ... (click all that apply)

45 responses



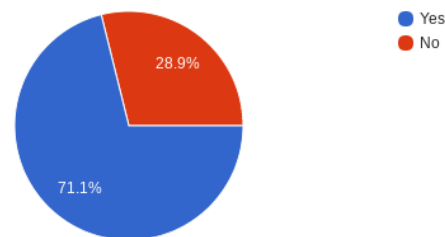
### Umpire Comments

- Lateness
- Knowledge of rules
- Respect
- Clarification of rules
- Donny
- Better training - conveyance of rules to team members

# Sponsors

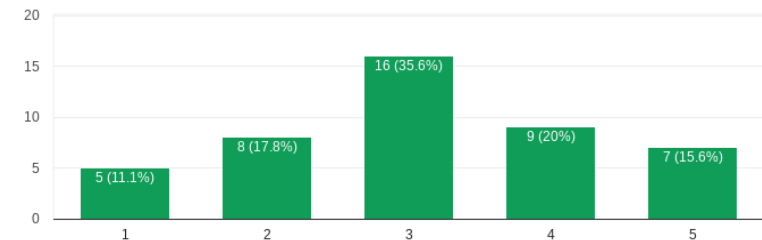
## Did you go to The Local Gest after your games?

45 responses



## Please rate Service

45 responses



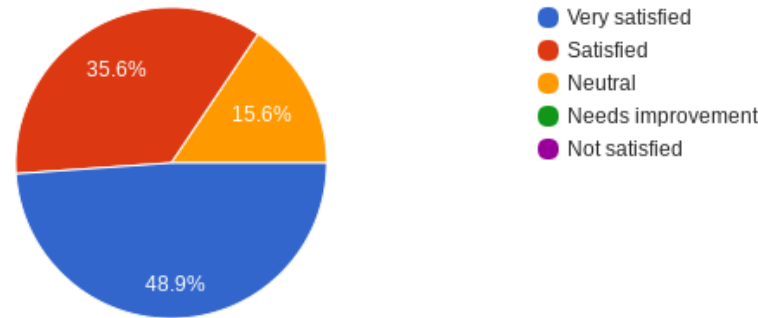
## Comments

- Poor Service
- Price too high
- Limited menu
- Water???
- Didn't go because of other obligations

# Events

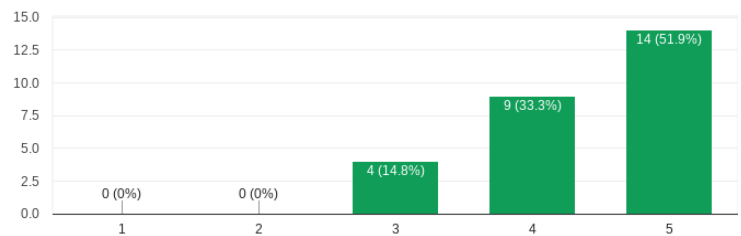
How satisfied were you with the variety of events this season?

45 responses



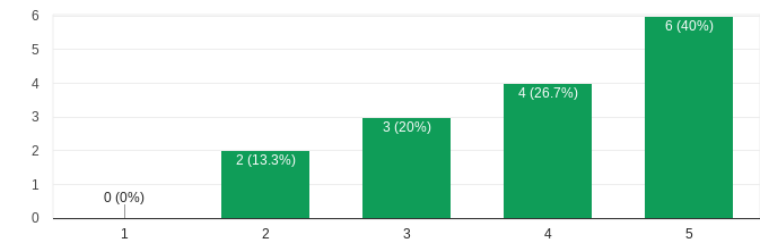
July 16 - Roof-top BBQ

27 responses



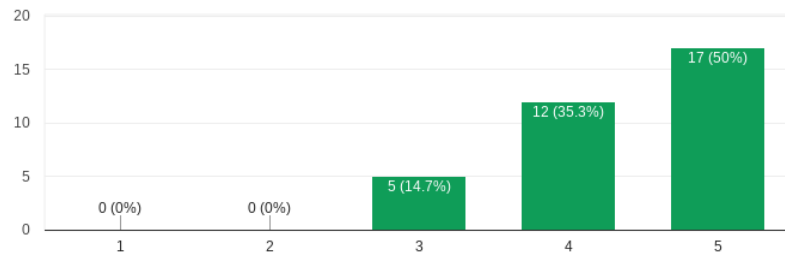
August 6 - Soccer Baseball

15 responses



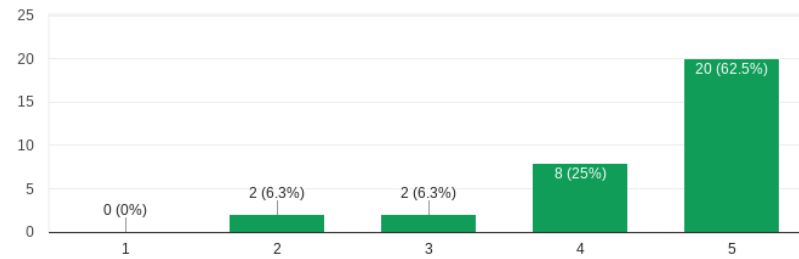
### August 27 - All-Star Game

34 responses



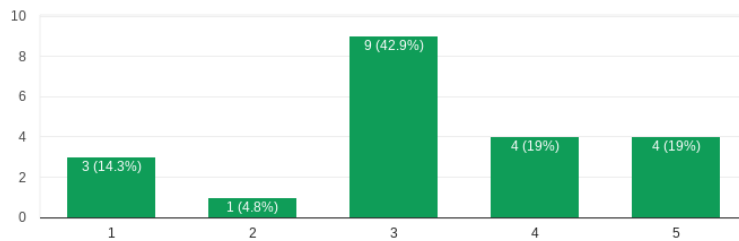
### October 13 - Banquet

32 responses



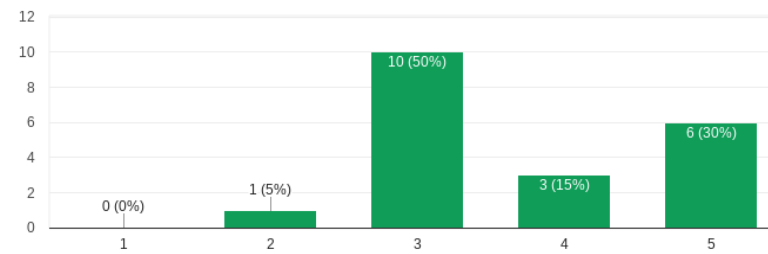
### June 11 - Pride Carnival

21 responses

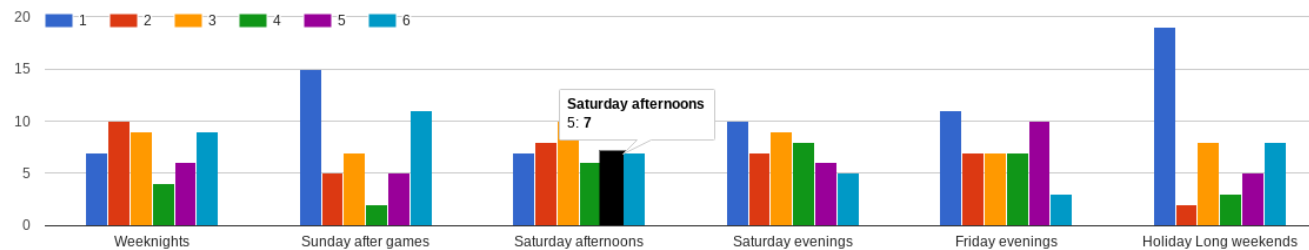


### May 26 - Opening Party (Glad Day)

20 responses



### Rank preferred timing of events...



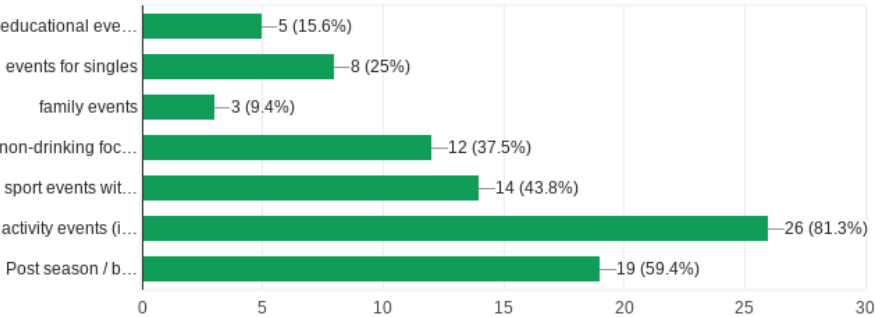
# Please add feedback about any event(s) you attended:

7 responses

- The turnout for the Trans March was very, very small compared to the turnout to the Dyke March – it would be awesome to see more solidarity from the membership next year!
- It would be nice to have the banquet somewhere with better food
- The announcers for the All-Star game were terrific. ;)
- Banquet had too many activities and not enough time for dancing and socializing
- This is a softball league first and I think the emphasis needs to be on that. I don't think there needs to be that many events especially considering that there are events that are not well attended. The league is using time and human resources for events that members do not necessarily want to attend.
- The banquet was great but the food was over an hour late, which pushed back the Entire schedule
- Everyone seems to hang out with their teams or people they know - would be great to have events that encourage interacting with people you don't (yet) know.

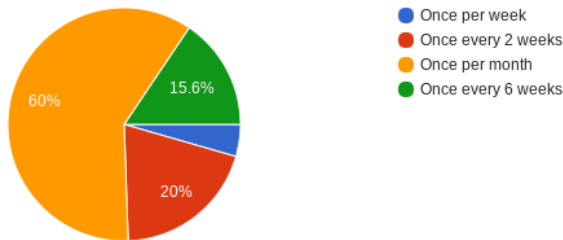
# I would like to see more... (click all that apply)

32 responses



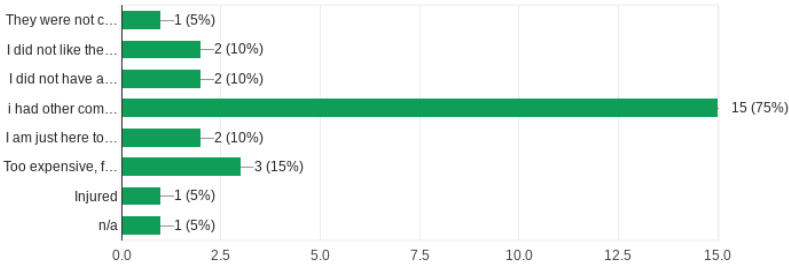
# How often would you like events to take place? (does not include post-game refreshments at Local Gest)

45 responses



# If you did not attend any league events this season, it was because... (choose all that apply)

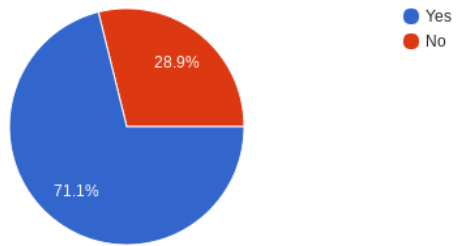
20 responses



# Banquet

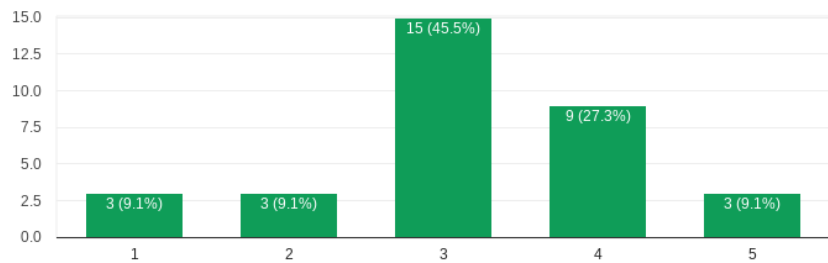
Did you attend the 2017 banquet at Fantasy Farms?

45 responses



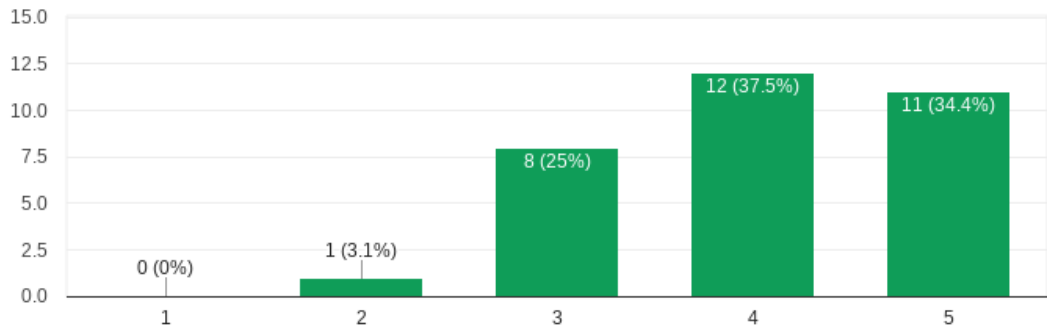
If Yes, rank - please tell us about the Food

33 responses



If Yes, how was the Venue (Fantasy Farms)

32 responses



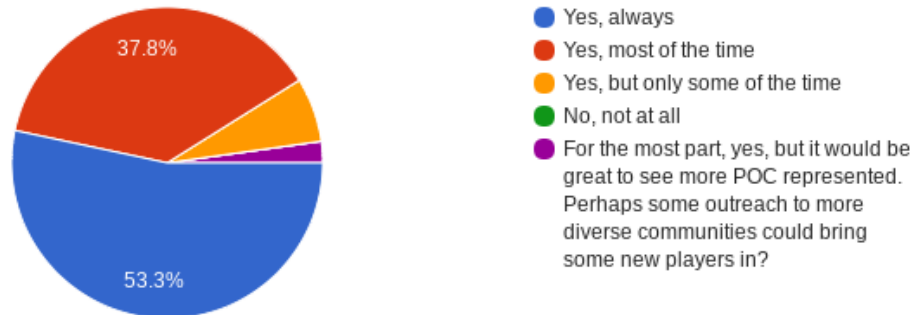
## Banquet Feedback

- Drag performers went on too long
- Not enough dancing time
- Food - late, dry, veggie options - no more stuffed pepper!!!!
- Venue accessibility and TTC

# Accessibility and Diversity

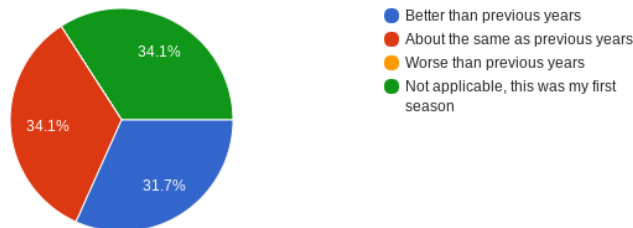
During the season, did you feel that the league was a welcoming, accessible, and affirming environment for all members of the community?

45 responses



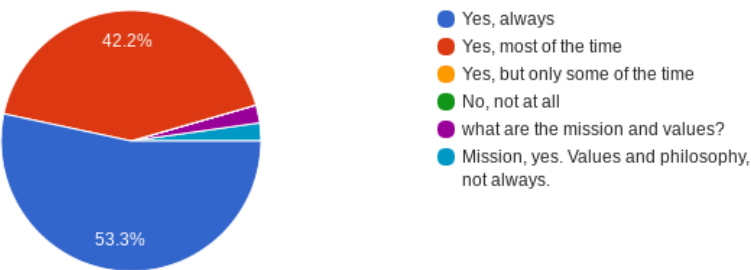
If you have played in the league before, how do you feel that this season compared to previous years in terms of equity and inclusion?

41 responses



During the season, did you feel that the league lived up to its Mission and Values?

45 responses

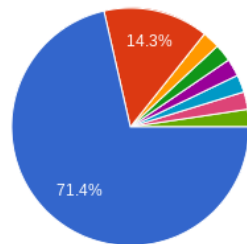




# Other Questions

We are considering having players available to 'trade' at the start of the season in order to balance teams after...ndance, balancing teams and defaults

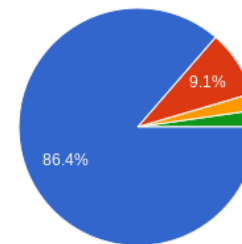
42 responses



- Yes
- No
- Depends on who's making the trade, the Collective or the team Reps.
- If people feel really strongly to trade, sure but I thought it was balanced
- Only if the person I signed up with...
- You'll never get teams to be perfect...
- maybe
- yes, but this only works for people...

The current sub rule allows for a team to ask for subs only if a team has less than 9 players, with 10 players on...ding subs help with punctuality issues?

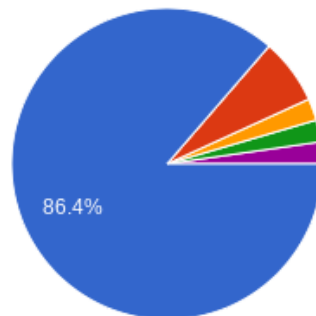
44 responses



- Yes
- No
- No, subs. are used to prevent defaults. If a player isn't punctual, that does not warrant a sub. The player would then arrive at the game and the team would have an added pla...
- yes, only if the sub process if improved. (same players chosen every weekend)

Sometimes teams don't have enough players who know how to keep score and this skill is typically taught durin...ho would be willing/able to keep score?

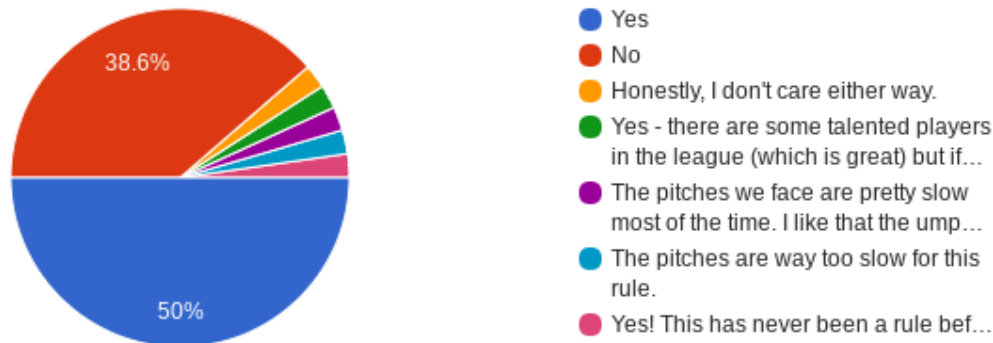
44 responses



- Yes
- No
- I think it would be useful, but shouldn't be required.
- This is so easy to teach. Help members build their skills by showing them!
- No - this takes 5 minutes to teach.

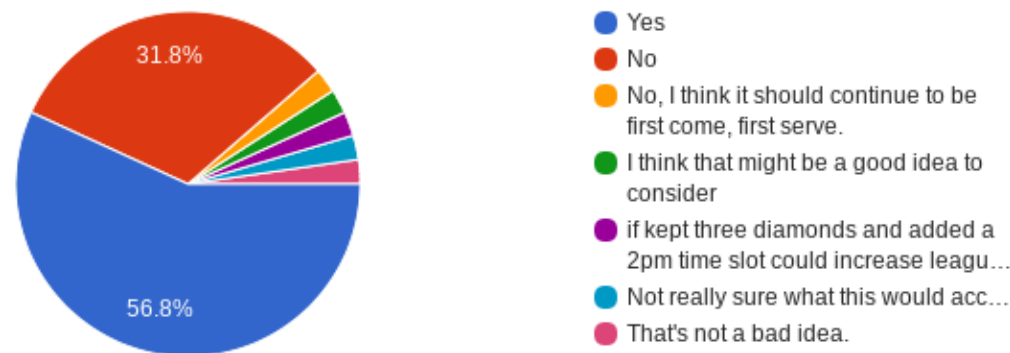
The league caters to all levels of players and our current league rules do not allow a batter to take a base if hit b...s to get out of the way and is still hit)

44 responses



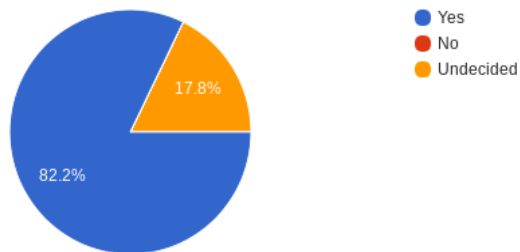
We aim to be an inclusive and diverse league, but recently our registration has filled up so quickly that many pe...eague spots for outreach communities?

44 responses



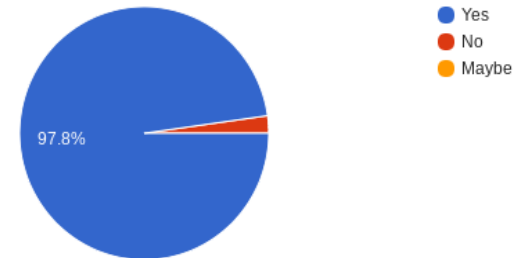
## Do you plan to join the league next year?

45 responses



## Would you recommend this league to a friend?

45 responses



## Did you feel that the 2017 league and League Events were inclusive of our community? What can we do better?

18 responses

Yes (2)

The collective does a great job of making the values of diversity and inclusivity very clear and seem to be very responsive to any issues that do arise. That said, I think more outreach to trans and racialized communities would help make the league even better.

League needs to be more diverse in terms of race. Nobody wants to be the only person of colour on the team

- Outreach and recruitment to different communities
- More diverse Collective members
- Better orientation at the beginning of the year for Team Reps / Mentors
- Mandatory inclusion / diversity training for all members (integrate with an event to encourage attendance)
- New Umpires

Yes. I think that the league being filled with queer women, trans and non-binary folks, by it's very definition makes it inclusive and diverse. I think it is a wonderful community for those people already.

On umpire, Donny, not inclusive and making awful comments. A complaint was filed, and he was at the next game. Get rid of him.

Yes they were.

I had so much fun and met some really cool people, it exceeded my expectations

I think some Anti-Opression training would be helpful. Even some suggestions for literature in this field would be helpful. The 519 provides this service. I think training would empower team reps and mentors to better defuse conflicts when they occur. Mental Health training and/or Mental Health first-aid would be something to consider as well.

You're already doing amazing.

the league is ridiculously disproportionately white and cis. it was disheartening seeing so few poc and trans people. this is not inclusive or representative of who our community actually is.

Yes!

I agree that there needs to be more outreach to more sub groups.

Mostly. A greater effort needs to be put into diversity and optics of certain events. The all-star teams were not at all diverse and the concept seems to go against what this league is about.

**Words to describe the league: Fun, queer, inclusive, diverse, social, awesome, amazing, friendly,**